

Privacy and Cookie Policy

How your personal information is used by Keswick Holidays

Keswick Beer Festival does not collect or store personal information of any kind through this website.

Keswick Beer Festival uses third party companies for both its ticket and sponsor pack sales. These companies have their own privacy policy which can be found here:

Your Keswick Holidays (link: <https://yourkeswickholidays.co.uk/privacy-policy>)

The Theatre by The Lake (link: <https://www.theatrebythelake.com/privacy-policy>)

No personal information is passed between these companies, except in the case of ticket sales disputes, where only a person's name is shared in a way to conform with data protection regulations.

These companies may contact you on behalf of Keswick Beer Festival regarding forthcoming events held by Keswick Beer Festival.

When you contact us, in anyway, we may ask for certain information. This is collected and stored in a way that conforms with data protection regulations. In the case of ticket or sponsor pack disputes some of this information may be shared with these third parties, but only to the extent to check your identity and to help resolve that specific matter.

Protecting your Privacy

To the extent that sensitive personal data is processed about you, we will employ appropriate security measures given the nature of that data. However, you recognise that your use of the Internet and our website is entirely at your own risk. We have tried to create a secure and reliable website for our users. However, we have no responsibility or liability for the security of personal information transmitted via the Internet.

We may need to provide some of your personal information to third parties that we use for the purposes of delivering specific services to you (e.g. customer support, or a shipping company if you have asked us to send something to you).

Changes to our Privacy Policy

Please note that this policy will be reviewed, and may change, from time to time. The revised policy will be posted to this page so that you are always aware of the information we collect, how we use it and under what circumstances we disclose it.

Your Consent

By using this website you are consenting to this privacy policy. We may in the future change this policy and if we do so we will post the amended policy on this website.

Decision making

Any decision made by us in relation to the services provided to you shall be final.

Use of Cookies

This website uses cookies. Cookies collect information about your use of the website, including things like your connection speed, details of your operating system, the time and duration of your visit and your IP address. The information collected by cookies enables us to understand the use of our site, including the number of visitors we have, the pages viewed per session, time exposed to particular pages etc.

This in turn helps us to provide you with a better experience, since we can evaluate the level of interest in the content of our website and tailor it accordingly. We will not attempt to personally identify you from your IP address unless required to as a matter of law or regulation or in order to protect our or our other customers' rights. Most browsers automatically accept cookies. You can set your browser options so that you will not receive cookies and you can also delete existing cookies from your browser.

However, you may find that some parts of the site will not function properly if you refuse cookies.